Curtin University

Support Resources Handbook

When to use SafeZone

Wellbeing

Security Services

What to do if someone faints

What to do during an emergency

IF LIFE-THREATENING, CALL 000
IMMEDIATELY NOTIFY THE SAFER COMMUNITY TEAM
ON 9266 4444

For a non-emergency notify Safer Community Team
on 9266 4444 or by using the SafeZone app.

EMERGENCY CONTACTS

Curtin University

POLICE / FIRE /AMBULANCE (LIFE-THREATENING EMERGENCIES)	**000**
POLICE (NON-URGENT)	**13 14 44**
CURTIN SAFER COMMUNITY TEAM (NON-LIFE-THREATENING EMERGENCIES)	**9266 4444**
WA POISONS INFORMATION CENTRE	**13 11 26**
CURTIN HEALTH SERVICES	**9266 7345**
CURTIN COUNSELLING SERVICES	**9266 7850**
ASSURE PROGRAMS (EMPLOYEE ASSISTANCE PROVIDER)	**1800 808 374**
CURTIN ACCESS ABILITY SERVICES	**9266 7850** **1800 651 878**
CURTIN SERVICE COORDINATION CENTRE	**9266 2020**
TELEPHONE INTERPRETER SERVICE	**13 14 50**

When to use SafeZone.

**IF LIFE-THREATENING, CALL 000
IMMEDIATELY NOTIFY THE SAFER COMMUNITY TEAM ON 9266 4444**

SafeZone

Alert the Curtin Safer Community Team through the free smartphone app.

Curtin Safer Community on campus 24/7

HELP For when you need non-emergency assistance.
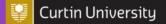
FIRST AID If you or others need medical assistance.

EMERGENCY If you or others need urgent assistance.

WELLBEING ASSISTANCE Provides you with relevant support information.

Download on the App Store

GET IT ON Google Play

SCAN ME

Safer Community Team

The team has a strong focus on the wellbeing and welfare of the campus community providing 24/7 advice, assistance & support.

Triage
• Connect individuals with appropriate resources on/off campus.
• Mental Health, DV, Sexual Misconduct, Harassment.

Court Advocacy
• Restraining orders
• Support in court

Crisis Accommodation
• Domestic violence and sexual misconduct
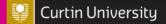• Homeless concerns - out of hours

Assignment Deferral
• Only in cases of sexual misconduct

Welfare Checks
• On & off campus welfare checks Staff/Students

Security Services

Safer Community Team offer a range of security services including..

Monitoring:
- 24/7 Control Room
- 3,000 CCTV Cameras, all WA campuses

Patrols
- Foot, bicycle & vehicle
- Officer nightly in Exchange

Response:
- First Aid & Fire Alarm
- Incident Investigation

Key & Access Control:
- Contractor ID Cards
- Key and Lock ordering

Road Closure:
- Approval and road barricade setup

Mechanical Assistance:
- Battery jump start
- Vehicle unlocking
- Assistance with tyre puncture

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First aid fact sheet

Fainting

St John

(!) DO NOT sit the patient on a chair with
their head between their knees.

1. Follow DRSABCD.

2 . Lie the patient down on their back with their legs elevated.

3. Loosen any tight clothing.

4. Ensure plenty of fresh air – open a window if possible.

5. Treat any injury resulting from a fall.

6. If fainting is the result of an underlying medical condition, advise
   the patient to seek medical aid.

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Scan the QR code to access the full
EMERGENCY RESPONSE HANDBOOK
or visit
https://properties.curtin.edu.au/campus-safety/emergency-management/

EMERGENCY RESPONSE HANDBOOK

- FIRE / SMOKE
- MEDICAL EMERGENCY
- PANDEMIC
- TRAFFIC CRASH
- SEVERE WEATHER
- POWER OUTAGE
- GAS LEAK
- HAZARDOUS MATERIAL SPILL
- STRUCTURAL COLLAPSE
- BOMB THREAT
- SUSPICIOUS ITEM
- PERSONAL THREAT
- ACTIVE ARMED OFFENDER
- EMERGENCY EVACUATION
- EVACUATION FOR PEOPLE WITH DISABILITY
- SHELTER-IN-PLACE
- LOCKDOWN

Curtin University

SafeZone

February 2021